

Leicestershire CC
Community Services,
Oadby Library

Wi-Fi Xtra option

Case study of Wi-Fi

In our case study with Leicestershire County Council, we speak to Sharon Clayton, Library Manager at Oadby Library, about the implementation of Wi-Fi Xtra to enhance their library environment.

The case study takes a look at the reasons why Oadby Library was looking for a solution, plus the benefits it has brought to the library including attracting new members.

background

"Although we had a range of public access PCs available within the library, we were finding that many of our library users had their own laptops that they wished to use instead.

We often had customers asking us if we had Wi-Fi available as they preferred to work on their own laptops for a number of reasons.

The growing demand and requirement for Wi-Fi therefore lead us to discussions with lorenbergs".

the decision

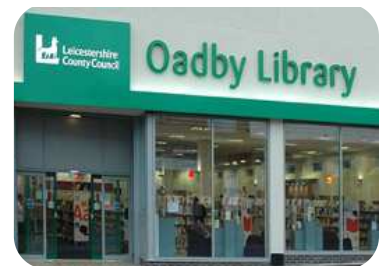
At the beginning of the process, we considered developing an in-house system, but as this required time and specific members of staff, we decided that an external solution would be a more effective process.

As we were already a lorenbergs customer (using their PC booking solution, netloan), we investigated and discussed with them, the Wi-Fi options available to us.

As well as simplifying the procurement process, we were a very happy customer, which gave us the confidence to choose a solution from lorenbergs.

implementation

Lorenbergs offered 3 different Wi-Fi options and through meetings with members of our team, including our ICT department, we went ahead with their Wi-Fi Xtra package which offered full user access and managed hotspots in the library.



the benefits

"The take up of the service is higher than expected".

Although the product took some time to get up and running, once customised to our requirements, we found the uptake by library users to be excellent.

We have between 2-8 people at any one time on their own laptops, meaning that we no longer have people queuing to use the public access PCs

We have also found that people using their own laptops are extremely IT literate and their laptops are set to their own preferences, meaning no involvement from staff is needed.

- We have found that the introduction of Wi-Fi has increased the number of teenagers studying in the library as well as increasing the number of users in the 18-25 age group.
- The service has also proved extremely popular with business people wishing to use internet services.



"Introducing Wi-Fi in the library has been viewed by the general public as a positive, progressive move. It is a superb service to highlight when marketing the library and encourages many extra people to use it".

With thanks to Sharon Clayton, Library Manager
Leicestershire County Council
Community Services, Oadby Library



considering Wi-Fi for your library?

We have three Wi-Fi options available including both authentication software and hardware options to meet the differing needs and requirements of your library.

Please speak to one of the lorensbergs team to find out more. Give us a call on 01992 415500, email enquiries@lorensbergs.com or visit www.lorensbergs.com.